



## Installation Instructions Nochex Payment Module for Cs-Cart Multi-Vendor

**A guide for the installation of the Nochex payment module for Cs-Cart Multi-Vendor. All the information you need to start accepting Nochex payments in CS-Cart Multi-Vendor.**

*Version 1  
Created 20<sup>th</sup> October 2017*

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### **Important**

Before using this guide you will need to have a Nochex account, if you haven't already signed up click the following link and choose between either a UK Trader or a Merchant account:  
<https://www.nochex.com/gb/merchant-services/>

*Customers are recommended to always back up their code before making any significant changes, such as these detailed in this document.*

## Setting Up Nochex as a Payment Option

- With the Nochex payments module installed you can not only accept credit card payments but also Nochex members can pay using their Nochex account.
- Customers don't even need a Nochex account to make payments through Nochex making it quick and easy for customers to make payments.
- Nochex uses anti-fraud protection like 3D Secure – the leading “Internet Authentication Protocol” designed by Visa and MasterCard, to ensure your customers can make payments in confidence.
- Emails are sent directly from Nochex giving payment confirmation both to the customer and the seller.

The installation instructions below explain how to setup Nochex as a payment option in Cs-Cart Multi-Vendor.

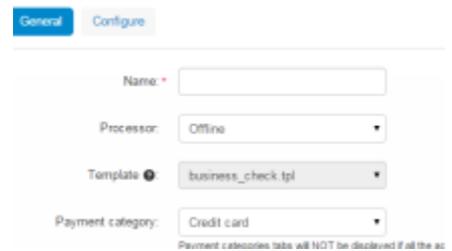
# Installation

1. Firstly make sure you have downloaded the Nochex Module for Cs-Cart Multi-Vendor, which can be found [here](#)
2. Extract the Nochex\_Module\_CS-Cart\_MultiVendor.zip archive.
3. Copy the files and folders from the archive to the corresponding Cs-Cart folders on your webserver. You can use FTP for this process.
4. Once completed, go to your Administration panel and navigate to Administration > Payment Methods.

5. Click the Add Payment Method button 

6. Next Enter a Payment Name e.g. Credit / Debit Card, Select Nochex from the processor dropdown list, and Payment Category: Credit card.

## New payment method



General Configure

Name:

Processor: Offline

Template: business\_check.tpl

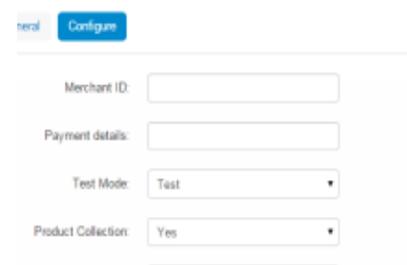
Payment category: Credit card

Payment categories tabs will NOT be displayed if all the ac

7. Once complete, press the configure button next to general, which will show all the Nochex fields. Enter your Master Nochex Merchant ID / Email address, and enable all the different features available.

- Test Mode – Enable this option to perform test transactions. (Disable this option if you want to accept live transactions)
- Product Collection – Enable this option to display product information in a structured format.
- Hide Billing Details – Enable this option to hide the billing details.

## ew payment method



ew payment method

test Configure

Merchant ID:

Payment details:

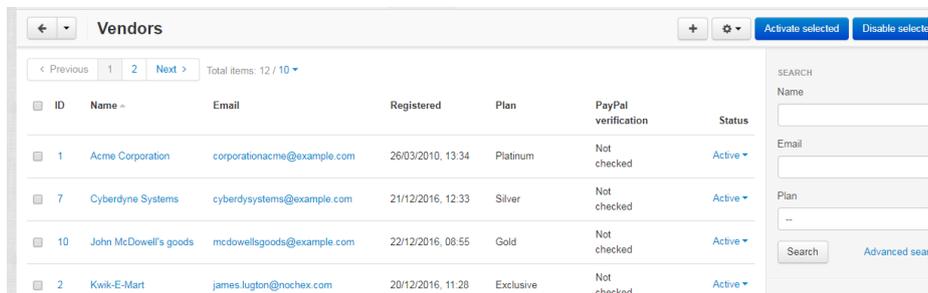
Test Mode: Test

Product Collection: Yes

8. Once all your details have been chosen, Press Create.
9. Once the Nochex module has been created, follow the below instructions to setup your Sellers Nochex Merchant ID / Email Address.

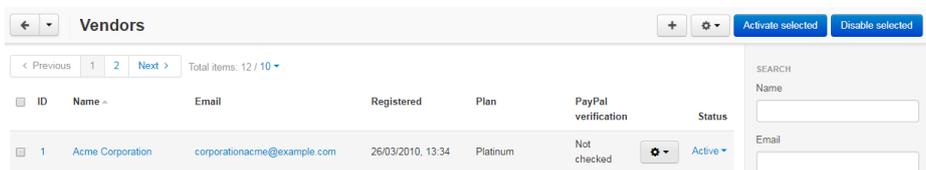
## Setup your Sellers Nochex Details

1. Go to your Administration panel and navigate to Vendors > Vendors to show a list of current vendors.



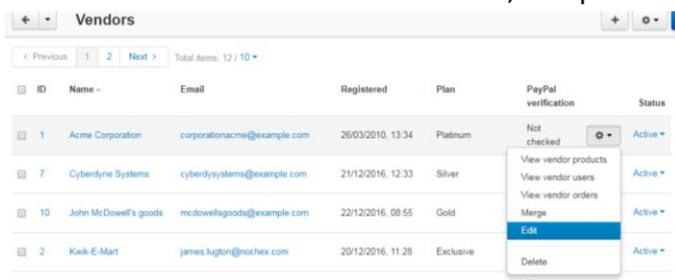
| ID | Name                  | Email                       | Registered        | Plan      | PayPal verification | Status |
|----|-----------------------|-----------------------------|-------------------|-----------|---------------------|--------|
| 1  | Acme Corporation      | corporationacme@example.com | 26/03/2010, 13:34 | Platinum  | Not checked         | Active |
| 7  | Cyberdyne Systems     | cyberdysystems@example.com  | 21/12/2016, 12:33 | Silver    | Not checked         | Active |
| 10 | John McDowell's goods | mcdowellsgoods@example.com  | 22/12/2016, 08:55 | Gold      | Not checked         | Active |
| 2  | Kwik-E-Mart           | james.lugton@nochex.com     | 20/12/2016, 11:28 | Exclusive | Not checked         | Active |

2. Move your mouse over a specific vendor to show a button to edit the vendor.



| ID | Name             | Email                       | Registered        | Plan     | PayPal verification | Status |
|----|------------------|-----------------------------|-------------------|----------|---------------------|--------|
| 1  | Acme Corporation | corporationacme@example.com | 26/03/2010, 13:34 | Platinum | Not checked         | Active |

3. Next Press the button to show a menu, and press edit;



| ID | Name                  | Email                       | Registered        | Plan      | PayPal verification | Status |
|----|-----------------------|-----------------------------|-------------------|-----------|---------------------|--------|
| 1  | Acme Corporation      | corporationacme@example.com | 26/03/2010, 13:34 | Platinum  | Not checked         | Active |
| 7  | Cyberdyne Systems     | cyberdysystems@example.com  | 21/12/2016, 12:33 | Silver    | Not checked         | Active |
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4. Once loaded, update the Email\* to the registered Nochex seller email address for the specific vendor.
5. Finally press save.
6. Follow the above steps for your other vendors, and once completed you will be able to go through the checkout process to make sure everything has been setup correctly.

## Troubleshooting

### **Problem**

"I have followed the instructions above, and made a successful *TEST* transaction but I don't see any commission or amounts in my Master account"

### **Solution**

The issue is a test transaction was made, and not an actual live transaction. Please do live transactions to test this, if you believe you have made a live transaction but payments are not showing, please contact support and we can look into this further for you.

### **Problem**

"I have tried to make a multiple vendor transaction but I see an error message Merchant ID doesn't exist"

### **Solution**

Go to your payment method settings to check that you have input the correct Nochex merchant ID / Email Address (**Master Account**)

### **Problem**

I have added a single product to my cart for one of my sellers but received an error message "Merchant ID doesn't exist"

### **Solution**

Go to the vendor's profile of the ordered product to make sure the email address on the account is the registered seller Nochex email address