



## Installation Instructions Nochex Payment Module for J2Store

A guide to the installation of the Nochex payment module for J2Store. All the information you need to start accepting Nochex payments in J2Store.

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## **Important**

Before using this guide you will need to have a Nochex account, if you haven't already signed up click the following link and choose between either a UK Trader or a Merchant account:  
<https://www.nochex.com/gb/merchant-services/>

*Customers are recommended to always back up their code before making any significant changes, such as these detailed in this document.*

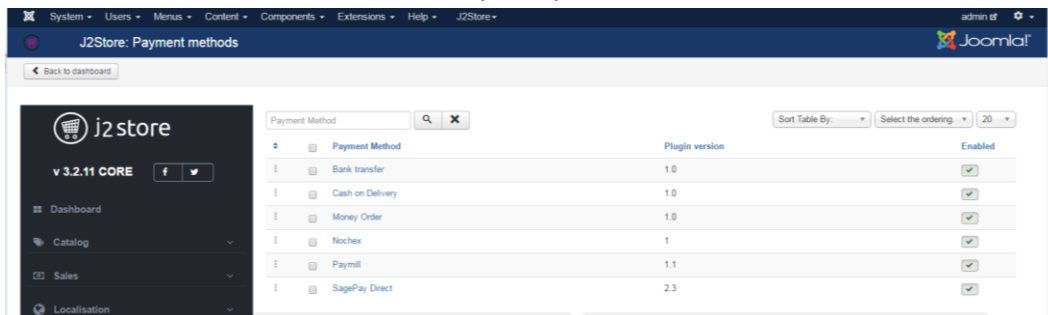
## Setting Up Nochex as a Payment Option

- With the Nochex payments module installed you can not only accept credit card payments but also Nochex members can pay using their Nochex account.
- Customers don't even need a Nochex account to make payments through Nochex making it quick and easy for customers to make payments.
- Nochex uses anti-fraud protection like 3D Secure – the leading “Internet Authentication Protocol” designed by Visa and MasterCard, to ensure your customers can make payments in confidence.
- Emails are sent directly from Nochex giving payment confirmation both to the customer and the seller.

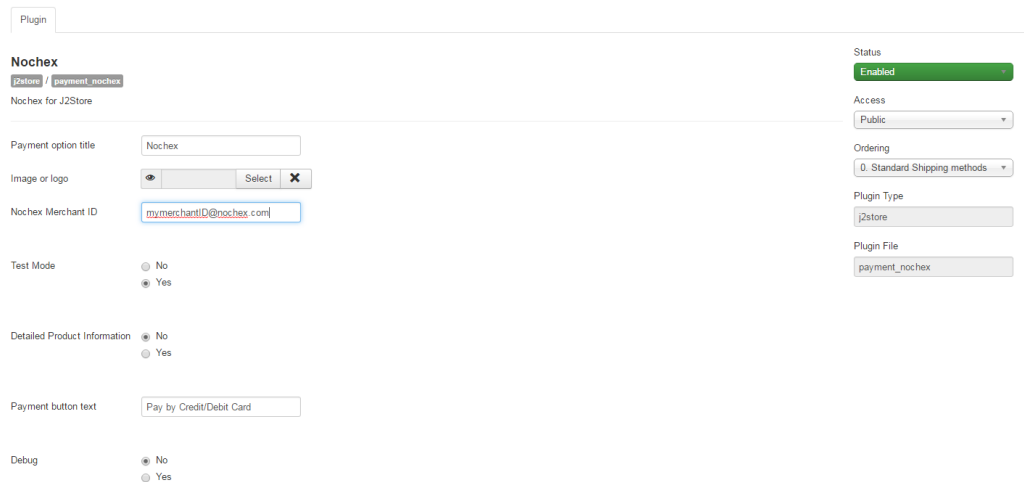
The installation instructions below explain how to setup Nochex as a payment option in J2Store.

# Installation Instructions

1. Firstly make sure you have downloaded the module files, which can be found [here](#).
2. Extract the Nochex\_Module\_J2Store.zip Archive.
3. Go to the location of your website files for Joomla on your server, using a file manager or ftp like FileZilla.
4. Once Completed, Login to your Joomla Administrator account and go to the payment section located here: J2Store > Setup > Payment Methods



5. Next Click on the Nochex Payment Option (If this option is not shown, please see [Troubleshooting](#))



Plugin: Nochex

Nochex for J2Store

Payment option title: Nochex

Image or logo: [Image selection box]

Nochex Merchant ID: mymerchantID@nochex.com

Test Mode:  Yes

Detailed Product Information:  No

Payment button text: Pay by Credit/Debit Card

Debug:  No

Status: Enabled

Access: Public

Ordering: 0. Standard Shipping methods

Plugin Type: j2store

Plugin File: payment\_nochex

6. Enter your Nochex Merchant Email Address / Account Alias into the box labelled: Nochex Merchant ID, and to test the module select Yes on the test mode option. There are extra features: Debug Mode, Detailed Product Information (Select Yes to enable the feature) **Note! For making live transactions change the test mode option to No.**
7. Press Save
8. Finally go through the checkout process to ensure the Nochex module has been integrated correctly.

## Troubleshooting

### Problem

I have successfully added the Nochex files, and no errors are being shown in my error logs or in Joomla, but unable to see Nochex in the payment methods, or have got to Step 4 in our guide and Nochex is not available.

### Solution

1. Login to your Joomla Administrator Panel, and go to the Discover Section located: Extensions > Discover
2. The Nochex Module may appear in this section, enable and install the plugin.
3. Once successful, go to step 4 and try re-enabling the Nochex module in your J2Store.

### Problem

I have added the Nochex Plugin, and completed my details but whilst going through the checkout process I see an error message / not going to my payment page.

### Solution

Go to your Nochex Plugin setting in your J2Store to check you have entered the correct Merchant Email Address / alias id.