



Installation Instructions Nochex Payment Module for Multi Sellers using WooCommerce

A guide to the installation of the Nochex payment module for Multi Seller's using WooCommerce. All the information you need to start accepting Nochex payments for Multi Seller's in WooCommerce.

*Version 1.2
Updated 29th August 2017*

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Important

Before using this guide you will need to have a Nochex account, if you haven't already signed up click the following link:
<https://www.nochex.com/gb/merchant-services/>

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Setting Up Nochex as a Payment Option

- With the Nochex payments module installed you can not only accept credit card payments but also Nochex members can pay using their Nochex account.
- Customers don't even need a Nochex account to make payments through Nochex making it quick and easy for customers to make payments.
- Nochex uses anti-fraud protection like 3D Secure – the leading “Internet Authentication Protocol” designed by Visa and MasterCard, to ensure your customers can make payments in confidence.
- Emails are sent directly from Nochex giving payment confirmation both to the customer and the seller.

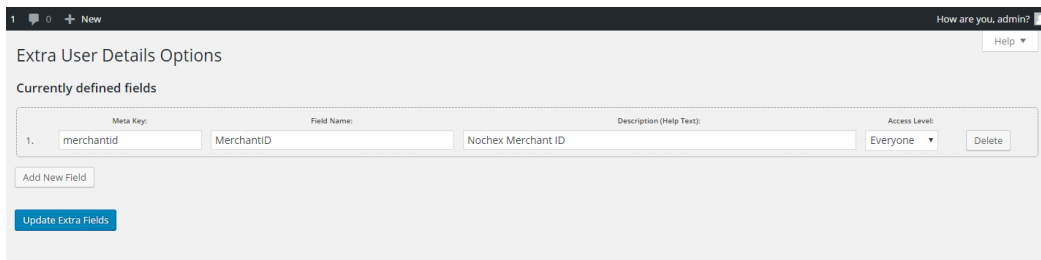
The installation instructions below explain how to setup Nochex as a payment option for your Multi-Seller Shop in Woocommerce.

Installation Instructions

1. Firstly you **MUST** have the following plugins installed in your WordPress.
 - a. Extra User Details
 - b. Packages Configuration for WooCommerce
 - c. WC Vendors
 - d. Woocommerce
2. You **MUST** make a complete backup of your website and database in case anything goes wrong.
3. Make sure you have downloaded the Nochex module files located here.
4. Extract the Nochex_MultiSeller_Module_Woocommerce archive.
5. Copy all of the files from the archive to the corresponding WordPress folders on your web server (**excluding the functions.txt page**). You can use FTP for this process, a File Manager, or however you access your website files.
6. Once copied, Open your functions.php page located in your current theme folder on your website somewhere like: `public_html/wp-content/themes/{my_theme}/functions.php`
7. Scroll to the bottom of the page till you see the message: `/* You can add custom functions */` and add a few empty lines underneath the `/*-----*/`
8. Open your functions.txt, located in your extracted Nochex_MultiSeller_Module_Woocommerce archive.
9. Copy the entire contents of the functions.txt and paste it into your functions.php file, and save changes.

Installation – Extra User Details

1. Login to your WordPress admin area, and go to your Extra User Details. Users -> Extra User Details.
2. Next Press Add New Field, and enter the following details:
 - a. Meta Key: merchantid
 - b. Field Name: MerchantID
 - c. Description: Nochex Merchant ID
 - d. Access: Everyone



Extra User Details Options Help ▾

Currently defined fields

	Meta Key:	Field Name:	Description (Help Text):	Access Level:	
1.	merchantid	MerchantID	Nochex Merchant ID	Everyone ▾	Delete

3. Press Update Extra Fields, and this will create a new field Merchant ID for your sellers.
4. Go to All Users and Select any user, scroll down the page to the Extra User Details section which will have the new Merchant ID field.
5. Next enter your Sellers Merchant ID for example: mywebsite@nochex.com
6. Finally Update Profile.

Installation – Packages Configuration for Woocommerce

1. Login to your WordPress admin area, and go to your Packages Group settings
Woocommerce -> Settings -> Shipping -> Packages Grouping
2. Next enter the following information
 - a. Enable Package Grouping
 - b. Group By - Product Owner (Vendor)
 - c. Custom Field to Group By - `_merchantID`
 - d. Free Shipping Classes –
3. Save Changes

The screenshot shows the 'Shipping Packages Grouping' settings in WooCommerce. The 'Shipping' tab is active. Under 'Packages Grouping', 'Enable Package Grouping' is checked. 'Group By' is set to 'Product Owner (vendor)'. 'Custom Field to Group By' is set to '_merchantID'. 'Free Shipping Classes' is empty. A table shows shipping method restrictions:

Shipping Methods	Flat Rate	Free Shipping	Flat Rate	Local Delivery	Local Pickup	Packages Grouping
Flat_Rate	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Free_shipping	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
James_fee	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

A note below the table states: 'If left blank, all active shipping methods will be used for each shipping class'. A 'Save changes' button is at the bottom.

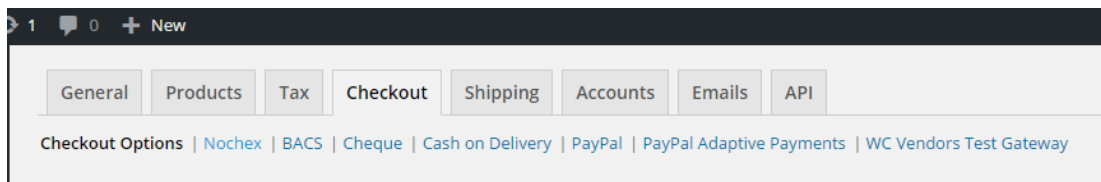
Installation – WC Vendors

1. Login to your WordPress admin area, and go to your WC Vendors Settings
Woocommerce -> WC Vendors
2. Next Enter the following information
 - a. General Options
 - i. Shipping – Give vendors any shipping collected per-product enable
3. Save Changes

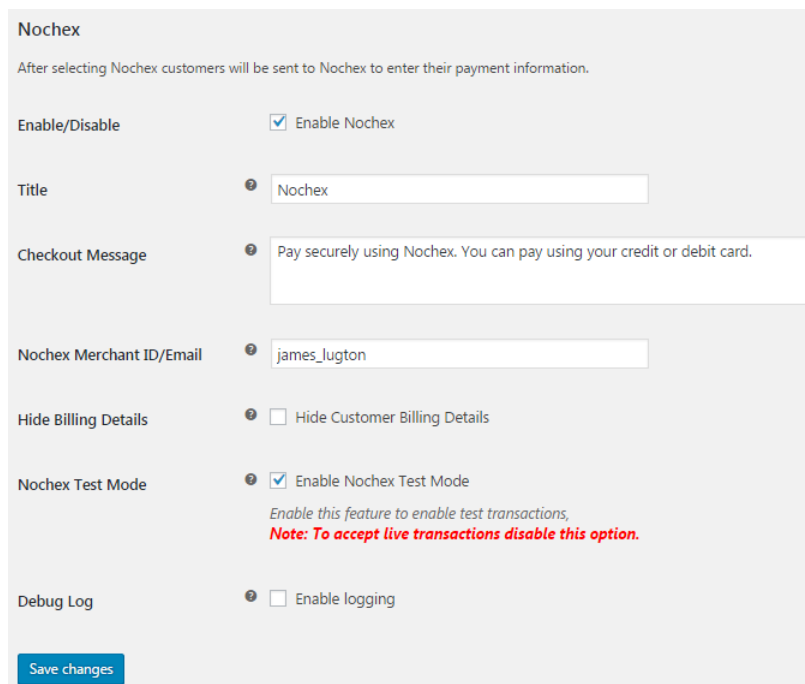
The screenshot shows the 'WC Vendors' settings page, specifically the 'General Options' tab. The 'Default commission (%)' is set to 100. Under 'Registration', 'Approve vendor applications manually' is selected. Under 'Taxes', 'Give vendors any tax collected per-product' is checked. Under 'Shipping', 'Give vendors any shipping collected per-product' is checked.

Installation – Woocommerce

1. Login to your WordPress admin area, and go to your Plugins Section, Plugins -> Installed Plugins
2. Install the Nochex Payment Gateway for Woocommerce, and Activate the module
3. Next go to your Nochex Settings, Woocommerce -> Settings -> Checkout and Select the Nochex link at the top of the page.



4. Fill in all of the necessary details; make sure to Enable Nochex option is checked, and your Nochex Master Merchant email address has been entered correctly. **NB: if you enable test mode for testing your shopping cart, make sure to disable this option for making live transactions!**

A screenshot of the 'Nochex' settings page in the WordPress admin interface. The page title is 'Nochex'. Below the title, there's a description: 'After selecting Nochex customers will be sent to Nochex to enter their payment information.' The settings are as follows:

- Enable/Disable:** Enable Nochex
- Title:**
- Checkout Message:**
- Nochex Merchant ID/Email:**
- Hide Billing Details:** Hide Customer Billing Details
- Nochex Test Mode:** Enable Nochex Test Mode
*Enable this feature to enable test transactions,
Note: To accept live transactions disable this option.*
- Debug Log:** Enable logging

At the bottom of the form, there is a blue 'Save changes' button.

5. Save Changes.
6. Finally go through your checkout process to make sure everything is working correctly, and Nochex has been integrated successfully.

Troubleshooting

Problem

I have added more than one product to my shopping cart, and gone through the checkout process to make a payment with Nochex, but there is an error message that Merchant ID doesn't exist.

Solution

Go to your WordPress admin section and WooCommerce > Settings > Checkout > Nochex settings to check that you have input the correct Nochex Merchant ID (**Master Account**)

Problem

I have added one product to my cart for one of my sellers and have received an error message, Merchant ID doesn't exist.

Solution

Go to your Sellers Account, by logging into your WordPress admin section, Users > All Users > Select the seller. Scroll down to Extra User Details > Merchant ID and check the Merchant ID matches the Registered Nochex Email Address that you have setup for your seller. This is **NOT** your Master Merchant Email Address!

Problem

I have gone through the checkout process, chosen multiple products and custom shipping but when I get to Nochex I see an error message that amounts do not match.

Solution

Check that you have installed the Packages Configuration for WooCommerce Plugin, and followed the instructions on Page 5 in this document as well as checking the products have the correct price.